

**Appendix 1: Complaint data**

**From April 2026 – June 2026**

**Table 1 – Complaints reported to [April 2026](#) Committee as being unresolved at that time**

<b>URN</b>	<b>Date received</b>	<b>Date determined</b>	<b>If concluded, basis on which decision was taken</b>	<b>Complaint Topic</b>	<b>Additional notes</b>
<b>G12025</b>	05/10/2025	07/05/2026	Decision to not progress into a formal complaint. Subject member apologised for the inaccuracy of the information provided and agreed to send a corrective statement in the next edition of the newsletter.	<b>A</b>	Complaint alleging misinformation conveyed within a newsletter
<b>J12025</b>	17/10/2025	04/06/2026	Decision to take no further action at preliminary assessment stage on the basis that it was not in the public interest to progress either complaint, an apology having been provided by one of the subject members for their intervention alongside a commitment not to engage in similar conduct in the future.	<b>B</b>	Complaint regarding conduct by two members of the same Group during a Cllr's speech.
<b>L12025</b>	16/10/2025	Ongoing	Complaint referred for formal investigation, which remains underway.	<b>D</b>	Complaint about the conduct of a Cllr alleging inappropriate conduct.

<b>A2026</b>	07/01/2026	08/04/2026	Decision to take no further action at preliminary assessment stage, insufficient evidence of a breach of the Code having been identified to merit progressing the complaint	<b>B</b>	Complaint about the subject member's conduct at a full Council meeting.
<b>G2026</b>	05/03/2026	Ongoing	Not yet concluded	<b>D</b>	Complaint about a social media post about the complainant
<b>H2026</b>	31/03/2026	Ongoing	Not yet concluded	<b>C</b>	Complaint alleging inaccuracy of information provided by subject member about Council services
<b>I2026</b>	27/03/2026	Ongoing	Not yet concluded	<b>B</b>	Complaint regarding response provided by a subject member to a public question about an email sent by the Council.
<b>J2026</b>	31/03/2026	Ongoing	Not yet concluded	<b>A</b>	Complaint about the position taken by two councillors regarding a planning application in their ward

**Table 2: Complaints received in since the April 2026 report to this Committee:**

<b>K2026</b>	29/04/2026	Ongoing	Not yet concluded	<b>A</b>	Complaint by a member of the public alleging lack of response by a councillor to email communications about a petition
<b>L2026</b>	30/04/2026	Ongoing	Not yet concluded	<b>A</b>	Complaint from a member of the public alleging lack of response by a

					councillor to email communications about a parking permit issue
<b>M2026</b>	30/04/2026	Ongoing	Not yet concluded	<b>A</b>	Complaint from a member of the public alleging lack of response by a councillor to email communications about a parking permit issue
<b>N2026</b>	01/05/2026	Ongoing	Not yet concluded	<b>B</b>	Complaint regarding three members' conduct at a public meeting
<b>O2026</b>	11/05/2026	Ongoing	Not yet concluded	<b>C</b>	Complaint from a member alleging that subject member's conduct had breached the Nolan principles
<b>P2026</b>	02/06/2026	Ongoing	Not yet concluded	<b>C</b>	Complaint from a member of the public regarding comments made by the subject member on social media
<b>Q2026</b>	02/06/2026	03/06/2026	Decision to take no further action at preliminary assessment stage, insufficient evidence having been provided either that conduct complained of was that of a current member, that the person was acting in their capacity as a councillor and/or of conduct otherwise capable of amounting to a breach of the Code.	<b>D</b>	Complaint alleging conduct contrary to the Code at a public demonstration
<b>R2026</b>	02/06/2026	Ongoing	Not yet concluded	<b>A</b>	Complaint from a member of the public alleging lack of response by a councillor to email communications about a parking permit issue

**Key to Complaint topics**

<b>Code</b>	<b>Description of type of conduct complained about</b>
<b>A</b>	<i>Complaints about members' conduct in their wards, including when discharging their ward responsibilities or otherwise communicating with constituents or other stakeholders.</i>
<b>B</b>	<i>Complaints about comments or conduct either at council meetings, or at meetings at which members are representing BHCC</i>
<b>C</b>	<i>Complaints about conduct relating to council business or other members made outside council meetings, including on social media</i>
<b>D</b>	<i>Complaints about a member's conduct or position on an issue which is not council business or a ward matter, including conduct or a statement reported in the press or made on social media</i>